Jeffery He 2139 Judah St. San Francisco CA 94122

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have used the internet since the dial up phone lines back in the early 90s. I've went through many ISPs within my parents home, on the move and now at my own place. There were dark days when it just won't connect. I've had my frustration with the likes of AT&T and Comcast when they were the only options especially in the early broadband days. To get anything fixed was stress in itself. In hindsight, it wasn't cheap either but I didn't have much of a choice. Today there is more competition. A company called Sonic, saved my area. Today, I manage 3 locations with broadband, including my parents place where I grew up. Their service was the worst up until 1 year ago when Sonic installed Fiber to the premise (1Gbps). Since their home was near the edge of a city (San Francisco), they got a measly 1Mbps DSL for almost 2 decades. AT&T had no intention to helping out all those residences, even for such a high tech city. When I bought my house, I had no intention to be confined as the way it is. Great area to live but the poorest service available, no thanks to those entrenched telecoms. We need competition. It is good for the consumer, the neighborhood, the city, the country and most importantly the younger kids growing up so they don't have to experience the pain like some of us did.

Jeffery He